

**Integrity. Fairness. Service**



5<sup>th</sup> August, 2025

**FOR IMMEDIATE RELEASE**

**RE-NIA DISCONNECTS GRA FROM IDENTITY  
VERIFICATION PLATFORM OVER UNPAID FEES**

The attention of the Ghana Revenue Authority (GRA) has been drawn to recent media reports and public statements by the National Identification Authority (NIA), alleging GRA's indebtedness to the NIA leading to disconnecting GRA from their Identity Verification Platform (IVS).

GRA expresses great surprise to the averments made by NIA and wishes to clarify the issue as follows:

- There appears to be a Legacy Debt inherited as a result of some services rendered to the Authority by NIA prior to 2025.
- From the GRA's present assessment, there were no regulatory and governance approvals for the transaction that created the purported debt. GRA's principles of transparency, compliance and governance protocols do not permit enforcement of transactions that do not meet regulatory requirements, particularly as demanded by the reset vision of the President and the Government.
- As part of the existing arrangements between the two agencies, NIA was allowed and had set up their desk offices at GRA premises nation-wide where they register individuals and issue them with the National Identification cards without paying rent and utilities to the GRA for years.
- There are current high-level discussions between the two agencies in resolving the issues particularly where GRA has identified some procedural breaches and cannot affirm the existence of a service agreement between the parties.

- GRA acknowledges the importance of inter-agency collaboration in achieving national objectives, including the integration of the Ghana Card into the tax system. In this regard, GRA extends collaborative hands to NIA while emphasizing the need to improve our cordial relationship and resolve matters amicably.
- GRA uses this opportunity to reassure taxpayers and the general public of its commitment and adherence to its values of fairness, integrity, responsiveness, service and teamwork.

**ISSUED BY: COMMUNICATION & PUBLIC AFFAIRS DEPARTMENT**